

VAN MARCKE SCOTT
International



Modern E-Business Strategy

Case Study

Securing the Bank – Fintech Excellence



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I. About the Company:



Our client is an ambitious and fast growing financial institution with a strong technology and a customer centered philosophy, delivering banking services to underbanked businesses and individuals around the world.

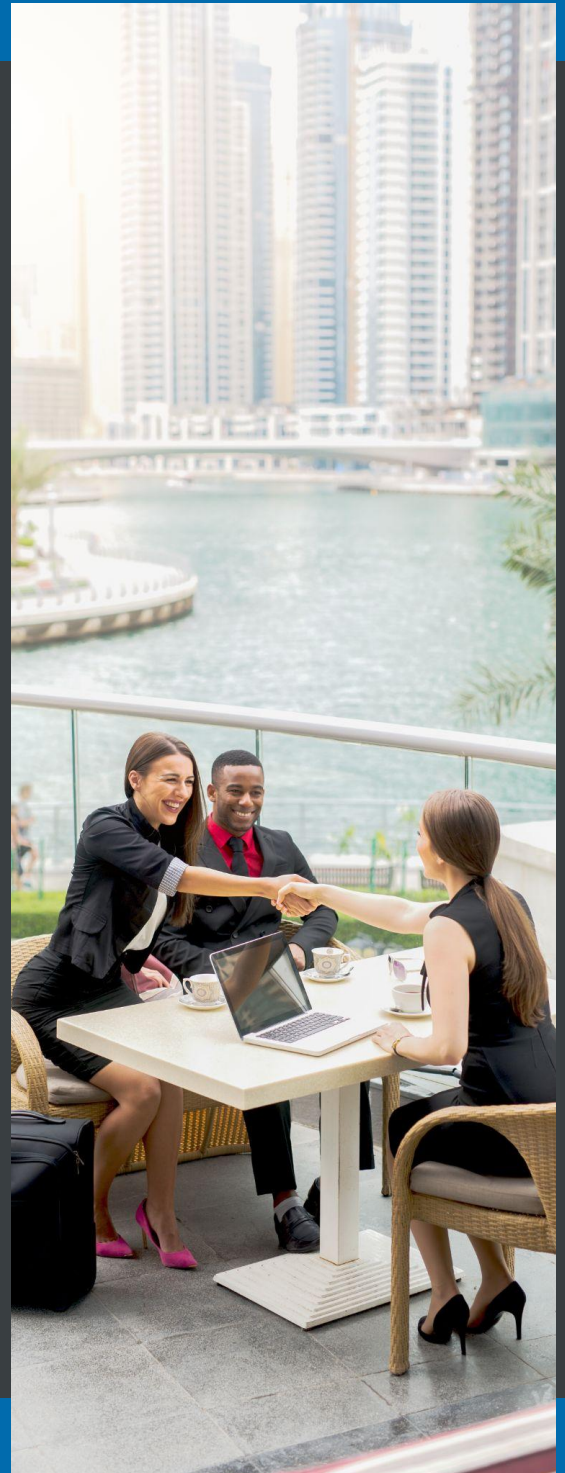


II. The Challenge:

Faced with a Cybersecurity internal audit, a financial audit, and an onsite inspection from the regulatory body, the company's founder reached out to VMS for assistance in bringing their internal policies, procedures, and systems in line with regulatory requirements - as well as evaluating the e-Business as a whole with an eye to modernisation to improve its prospects

III. What We Did:

We began by listening to the needs of the company, e-meeting with the board and relevant stakeholders, and building a clear understanding of the company's current status and standing, including a gap analysis to highlight areas requiring attention.



III. What We Did:

Working closely with all departments in the company, we delivered the following in two months:

Established CTO Hiring Procedures and Conducted Interviews; Conducted Existing Systems Review; Conducted Team Reviews; Conducted Job Description Reviews for New Team Members; Conducted Initial Audit Documentation Review; Delivered Audit Systems Gap Analysis; Delivered Audit Documentation Gap Analysis; Delivered Procedure Gap Analysis; Delivered Communications Gap Analysis; Established and set up an ISO 27001 Control Structure; Initial Audit Documentation Research and Acquiring; Conducted Salvage Research on Existing Audit Documents; Systems Acquiring for Audit; Systems Configuration for Audit;



III. What We Did:

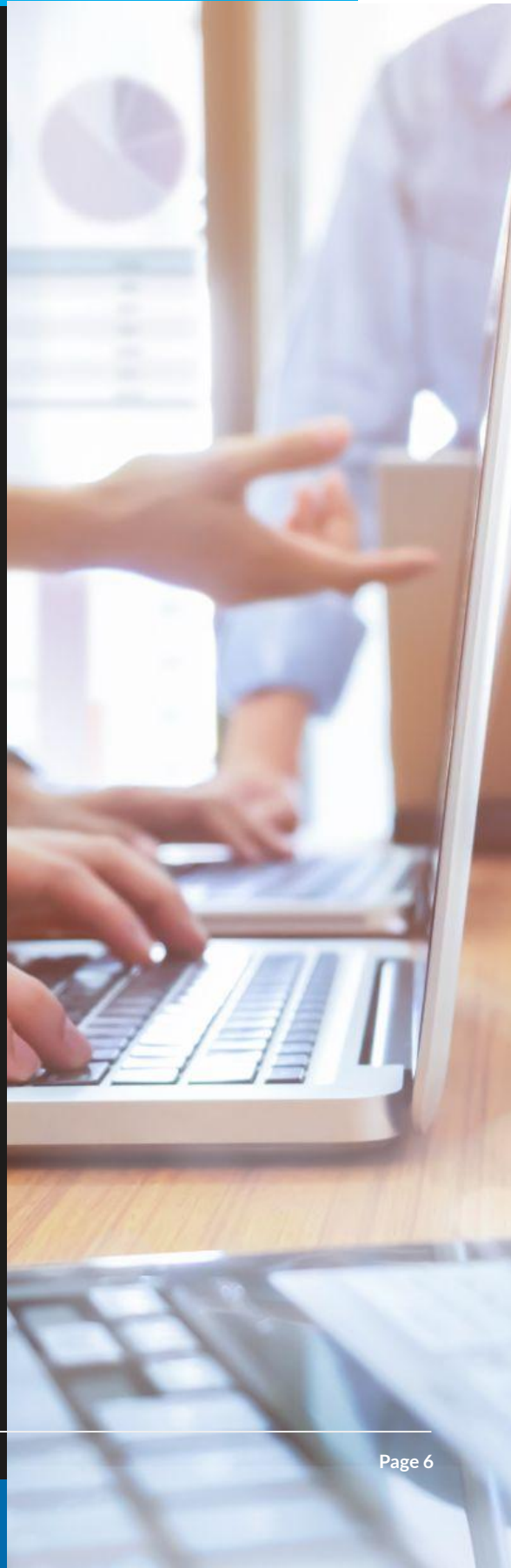


Conducted Training Facilities Research; Delivered Audit Documentation; Audit Systems Mapping to New Documented Procedures; Setup SLA, SLA Metrics and Realtime Reporting Solutions; Reviewed and strengthened all critical Service Level Agreements and Primary Contracts; Setup of Standard NDA for 3rd Parties; Provided New Onboarding Solution Project Support (Salesforce) Participated in Main ICT Audit and Regulatory Inspector responses; Delivered comprehensive Business Recovery Plan, Incident Response Plans, and Disaster Recovery Plan; Centralized an IT Solution for main offices; including the hiring of a CTO and new IT manager;



III. What We Did:

Implemented a Social Adoption Programme for new procedures and workflows; Delivered a full eLearning platform enabling team members to review training on all new solutions; Implemented Information Security Training for all staff members; Developed a "Global ICT Compliance Continuous Review Road-Map" detailed 1 year project plan; Delivered new Access Request approval solutions in the ITSM for all staff members; Established comprehensive Risk Management methodology and integrated full Risk Management solution;



III. What We Did:

As a business in a highly regulated industry, our client required and received solutions with strict adherence to compliance requirements, exceptional attention to detail and extraordinary focus on quality.



As lead technology and strategy partners, we continue to work with the business supporting the launches of new services and initiatives.

IV. The Outcomes:



The value of the work we have delivered is reflected in the thriving growth of the business, with efficiencies and improvements commended by both the auditors and the board.

We continue to add value to the business as primary partners, and look forward to helping the company grow and flourish into the future.



How may we help you?

Book a call today to learn more
about the work we do and what
we can do for you.

Book A Call

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